

TUFFDUMP'S MANUFACTURER'S LIMITED WARRANTY

MANUFACTURER'S LIMITED WARRANTY FOR ALL PRODUCTS MANUFACTURED BY TUFFDUMP AND SOLD UNDER THE "TUFFDUMP" LABEL ARE SUBJECT TO SPECIFIC AND IMPLIED WARRANTIES AS FOLLOWS:

TUFFDUMP Trailers warrants that each TUFFDUMP operated by the original purchaser, under normal use in the Continental United States or Canada, will be free from defects in materials and workmanship for three (3) years following the original purchase, subject to requirements, exclusions and limitations stated below which will be strictly applied.

THREE YEAR LIMITED WARRANTY

Subject to the requirements, exclusions and limitations stated below, the structure of your TUFFDUMP is warranted to the original retail purchaser against defects in materials and workmanship by TUFFDUMP arising from normal use for three (3) years from the date of purchase. The structure is that portion of the trailer which includes the main frame, consisting of the bottom rails, cross members, and the sub frame, excluding the floorboards (where applicable) and running gear.

EXCLUSIONS

1. TUFFDUMP warrants its paint finish to be consistent with industry standards for 90 days from the date of original retail purchase, with the exception of "normal use" limitations set forth below, and of deterioration due to use of exposure, such as **chipping, scratching, fading, cracks in caulk seams, road salt or tar, damage by animals or pressure washing.** Warrantable paint repairs are limited to spot repairs and blending consistent with standards in the trailer industry.
2. Any trailer utilized as a rental unit or as part of a rental combination with rental equipment is warranted for 90 days from the date of original retail purchase.

EXCLUSION OF COMPONENTS WARRANTED BY OTHER MANUFACTURERS

Tires, axles, brake components, springs and suspension components, couplers, jacks and batteries purchased and installed by TUFFDUMP are warranted by their respective manufacturers and are **excluded** from this TUFFDUMP Warranty.

NORMAL USE, NO REPAIRS OR ALTERATIONS

This Limited Warranty covers only defects in original components which arise from normal use and does not apply if the trailer has been subjected to negligence, accident, abuse, misuse, neglect, overload or has been repaired or altered without the prior written consent of TUFFDUMP. **Normal wear items, including but not limited to struts, lights, bearings, brakes, brake linings, tires and batteries will not be replaced due to wear.**

TRANSPORTATION COSTS EXCLUDED

Transportation of any trailer to and/or from your dealer, or any TUFFDUMP approved repair facility, shall be the responsibility of the trailer owner. TUFFDUMP shall not be liable for any such costs.

PRIOR WRITTEN CONSENT REQUIRED AND RETURN OF DEFECTIVE PARTS REQUIRED

No reimbursement will be made to any dealer or owner for repairs made without the prior written consent of TUFFDUMP. Any defective part(s) must be sent by prepaid freight to TUFFDUMP in order to qualify for replacement or reimbursement under this Limited Warranty.

OTHER PRODUCTS EXCLUDED

This Limited Warranty applies exclusively to trailers manufactured by TUFFDUMP. Any products not manufactured by TUFFDUMP are specifically excluded from this warranty. Authorized repairs do not extend the term of this Limited Warranty.

LIMITATIONS

THE SOLE RESPONSIBILITY OF TUFFDUMP UNDER THIS LIMITED WARRANTY SHALL BE TO REPAIR AND REPLACE PARTS AT A TUFFDUMP FACTORY; HOWEVER, UNDER UNUSUAL CIRCUMSTANCES WITH PRIOR WRITTEN APPROVAL AND AT TUFFDUMP'S DISCRETION, A REASONABLE ALLOWANCE MAY BE MADE FOR REPAIR OFF SITE. ALL OTHER OBLIGATIONS OR LIABILITIES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES OR CONTINGENT LIABILITIES ARISING OUT OF THE FAILURE OF ANY PARTS TO OPERATE PROPERLY ARE HEREBY EXCLUDED, INCLUDING BUT NOT LIMITED TO ANY DAMAGES RESULTING FROM LOSS OF USE, INCONVENIENCE, LOSS OF TIME, COMMERCIAL LOSS OR ANY OTHER TYPE OF DAMAGES, GENERAL OR SPECIFIC, FORESEEN OR UNFORESEEN, UNLESS APPLICABLE STATE LAW PROVIDES OTHERWISE.

DISCLAIMERS

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER EXPRESS WARRANTIES AND REPRESENTATIONS. TUFFDUMP MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO TUFFDUMP TRAILERS WHETHER AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR ANY OTHER MATTER. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. NO ONE, INCLUDING AN AUTHORIZED TUFFDUMP TRAILER DEALER, IS AUTHORIZED TO MAKE FURTHER OR ADDITIONAL WARRANTIES ON BEHALF OF TUFFDUMP. ALL IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR INTENDED USE ARE LIMITED TO WARRANTY PERIODS STATED ABOVE, UNLESS ANY APPLICABLE STATE LAW PROVIDES OTHERWISE.

DISPUTES UNDER THIS LIMITED WARRANTY

Any and all disputes and claims of any kind and nature whatsoever, arising under this Limited Warranty, shall be handled as provided in any agreement of purchase and sale for the product.

If such agreement does not include an express provision relating to the handling of disputes and claims, then the following terms shall apply to this Limited Warranty: This Limited Warranty shall be deemed to have been made in the State of Georgia (without regard to the conflict of law principals of the State), including all matters of construction, validity and performance regardless of the location of the product. You expressly waive any and all right to jury trial regarding any dispute hereunder. You hereby irrevocably submit to the exclusive jurisdiction and venue of courts sitting in Lamar County, Georgia. You hereby agree not to assert by way or motion, defense, or otherwise, any claim that you are not subject personally to the jurisdiction of such courts, that the product or any other property of yours is exempt or immune from attachment or execution, that any action brought under this Limited Warranty is brought in an inconvenient forum, that the venue of the action is improper or that this Limited Warranty cannot be enforced by any such courts.

REQUIRED WARRANTY CLAIM PROCEDURE

Within five (5) days after discovering a problem with your TUFFDUMP trailer, return your trailer for inspection to the TUFFDUMP dealer where you bought your trailer.

If your dealer cannot repair the problem free of charge and you want to file a claim under this warranty and within ten (10) days of your discovery of the defect, your local dealer must submit a Limited Warranty Claim form to TUFFDUMP Trailers online at <https://tuffdump.com/claims> together with all required information.

TUFFDUMP Trailers will acknowledge such receipt of claim verbally or in writing, to the dealer and to the claimant. TUFFDUMP will respond as soon as possible, no later than thirty (30) days after receipt of the claim.

Any defective part(s) must be sent by prepaid freight to TUFFDUMP, in order to qualify the claimant for replacement under this limited warranty. **ALL DEFECTIVE PARTS MUST BE RETURNED TO TUFFDUMP WITHIN 30 DAYS FROM DATE OF TUFFDUMP APPROVAL TO QUALIFY FOR REPLACEMENT.**

TUFFDUMP will not reimburse any claimant for any adjustment or repair of a TUFFDUMP trailer without prior written approval by TUFFDUMP.

TUFFDUMP reserves the right to not pay unreasonable costs for replacement or repair defects in TUFFDUMP and may, at TUFFDUMP discretion, establish a reasonable reimbursement for any authorized work performed under the terms of this limited warranty.

TUFFDUMP MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES AND THERE ARE NO OTHER WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS LIMITED WARRANTY. Please direct any questions and/or comments you may have to the address below.

TUFFDUMP, LLC
1308 Highway 41 North
Milner, GA 30257
United States